



Account Type	Existing Accounts only				
	Start-Up	Developer*	Start-Up	Virtual Interconnect	Managed Interconnect
Numbering	£0.50/number per month	£2/number max. 5 numbers	£0.50/number per month	£0.50/number one-off until end of min term	£0.50/number one-off until end of min term
Non-Geo Numbers	Free excluding 03 Numbers	Free excluding 03 Numbers	Free excluding 03 Numbers	Free excluding 03 Numbers	Free excluding 03 Numbers
Termination Rates	Gold and Platinum Rate Deck	Developer Rate Deck	Gold and Platinum Rate Deck	Virtual Interconnect Rate Deck	Managed Interconnect Rate Deck
Min. Call Charge	1p Waived with £500 commit & 12mo contract	1p	1p Waived with £1,000 commit & 12mo contract	-	-
Channels	Free as justified	5	Free as justified	£2.90 ea. per month, bought as a pair	Negotiable
Number Hosting	-	-	-	£500 set-up per batch	£500 set-up per batch
SLA	100% SLA UK numbering if contract signed	-	100% SLA UK numbering if 12mo contract	100% SLA UK channels	100% SLA UK channels
Inbound Fax	HTTP £5 eMail £1 per configured number	HTTP £5 eMail £1 per configured number	HTTP £5 eMail £1 per configured number	HTTP £1 eMail £0 per configured number	HTTP £1 eMail £0 per configured number
Support	eMail and Telephone	eMail	eMail and Telephone	Priority Support with Account Manager	Priority Support with Account Director
Set-Up	£0	£0	£0	£5,000	£10,000
Commitment	£250/500 dependent on contract	£0 no minimum term	£500	36 months	36 months
Minimum Pre-Payment	£250 / €300 / \$400	£50 / €50 / \$80 Non-production only	£250 / €300 / \$400	£500 / €600 / \$800	Post-Pay subject to credit check

All prices shown monthly (unless otherwise stated) in GBP, exclusive of VAT. € = Euro, \$ = USD. Unless specified these are charged at the exchange rate in force at the time of billing.

*The Developer account is for use by a communications provider for the evaluation of Simwood's services only. It is strictly not for production use. A Developer account customer is neither a Subscriber nor End User of Simwood. Use of a Developer account to provide services to Subscribers or End Users is prohibited. Number Hosting decommissioning is £500 or higher as advised. Prices for other service can be found in the linked guides in Additional Information to the right. Call Traffic Profile Minimums are 15 second average call duration and 70% success rate.

Pricing and terms valid from 27 07 2022. Updated by GD 27 07 2022

Additional Information <https://simwood.com/uk/wholesale-pricing>

- Master Services Agreement /docs/simwood_msa.pdf
- Simwood Numbering Guide /docs/simwood_numbering.pdf
- 100% Availability SLA /docs/simwood_100pcsla_uk.pdf
- Numbering SLA /docs/simwood_100pcnumberingsla_uk.pdf
- Ancillary Charges /rates/Simwood_rates-non-call.xls