



## Number Portability

The following fixed charges apply to UK Number Portability requests.

### Fixed Line Imports

	Per Request
Single line import	GBP 15
Multi line import	GBP 15 per number capped at GBP 75
Pre-order Validation (PoV)	GBP 10
Resubmission of rejected Port Request	GBP 10
Date change or cancellation of Port Request	GBP 10
Expedited date change or cancellation of Port Request (within 1 working day of porting date)	GBP 50

### Mobile Number Imports

	Per Request
Single mobile number import	GBP 15
Resubmission of rejected Port Request	GBP 10
Date Change or Cancellation of Port Request	GBP 10
Expedited Date Change or Cancellation of Port Request (within 1 working day of porting date)	GBP 50

### Exports

No charge. Simwood Partner runs a porting process to enable the transfer of numbers for End Users into, and out of, our network to fulfil our obligations under General Condition B3 always subject to the correct and appropriate authorisations.

We do not accept requests for Wholesale Exports which we consider to be the situation in which the Company remains in the supply chain to the End User. Attempting to misuse the porting process may cause penalty fees to become due as may be referred to in the Agreement and detailed in the pricing documents.



Simwood Partner is a service provided by Sipcentric Ltd, a wholly owned subsidiary of Simwood Group plc.

## Document History

Version	Date	Effective	Author	Notes
1.3	2021-03-01	2021-03-08	GD	Mobile Porting charges; Expedited charges
1.2	2020-10-13	2020-10-13	GD	Use Partner Logo
1.1	2020-10-05	2020-10-05	GD	Add export charging details
1.0	2020-09-10	2020-09-10	GD	Initial version